



Dog Walking Service Agreement

15392 Assembly Lane unit A · Huntington Beach · CA · 92649

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This agreement is effective from _____ to _____ and is between Your Animals Best Friend LLC and _____ (hereinafter referred to as "client") who resides at _____.

This agreement constitutes permission to enter above address and perform duties as stated in the Client and Dog Information Sheet.

Any changes to this agreement must be done so in writing or they will be null and void. Your Animals Best Friend LLC has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Services/Rates: Dog Walking at \$_____ per walk Pooper Scooper at \$_____ per visit

Additional Services: _____

Payment for Services: Cash Check Credit Card (not accepted currently)

CC No. _____ Exp. Date _____

Signature: _____

**In the event of a returned check, the customer must pay the entire invoice and a \$30 fee promptly via cash or money order only.*

Key Release: Left on final visit Kept by walker for future use Mailed

**There will be a \$5 fee for every future pickup*

Any medical/health concerns (Must fill out Medication Permission slip if administering meds):

Veterinarian Release Form read and signed:	Yes	No
Client and Dog Information Sheet filled out:	Yes	No

Additional Information/comments

Policies and Procedures

The client hereto agrees as follows:

1) **Liability Policy:**

- ❖ Your Animals Best Friend LLC and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Your Animals Best Friend Services or its employees, unless arising from gross negligence on the part of Your Animals Best Friend Services.
- ❖ Your Animals Best Friend LLC cannot be held responsible for pets that cause damage to furniture, carpet, flooring/woodwork or walls.
- ❖ Your Animals Best Friend LLC cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ Your Animals Best Friend LLC cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ Your Animals Best Friend LLC or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the sitter to allow outside while sitter is not there. This includes pets with doggie doors and outdoor pets.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Your Animals Best Friend LLC for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ Your Animals Best Friend LLC does not accept aggressive animals. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc) if client's pet should bite another person or animal.
- ❖ Your Animals Best Friend LLC will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All pets must be walked on a leash, no exceptions.
- ❖ Your Animals Best Friend LLC does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- ❖ Your Animals Best Friend LLC will not be responsible for any keys the client has asked to be mailed.

2) **Cancellation Policy:** Cancellations must be received within 24 hours of scheduled visit in order for the daily visit fee to be credited. Your Animals Best Friend LLC reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

3) **Business Hours:** Business and visiting hours are customized. Your Animals Best Friend LLC will not accept time specific calls as we can not guarantee specific times accurately. A two hour window is acceptable.

4) **Bad Check Policy:** A \$30 fee is assessed on all returned checks. All fees are due promptly and must be paid via cash or money order only.

5) **Emergencies:**

- ❖ Client agrees to authorize Your Animals Best Friend LLC to handle any emergencies that may arise. Your Animals Best Friend Services will make every effort to contact client. In the event client cannot be contacted, client authorizes Your Animals Best Friend LLC to use their best judgment and to be available at an hourly rate of \$30 to oversee the circumstances.
- ❖ Your Animals Best Friend LLC requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Your Animals Best Friend LLC is not responsible for pets in these circumstances.

6) **Payment Arrangement:** Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.

By signing below the client fully understands and agrees to the contents of this agreement:

Client's Signature

Date